

Global Health Leadership Forum (Asia)**6 – 10 April 2014****Hotel Grand Copthorne Waterfront, 392 Havelock Road, Singapore****Day 1 (Sunday), 6 April 2014**

9.00am – 5.00pm	Delegates arrival and check in at hotel
5.30pm – 7.30pm	Welcome Cocktail Reception & Introductions (includes registration and issuing of materials)

Day 2 (Monday), 7 April 2014

- **Designing Your Healthcare Delivery for Coordinated Care and Population Management**
- **Global Workforce Shortages**

Facilitator: Professor Stephen M. Shortell

	Breakfast
9.00am – 9.30am	Opening Address by Dean, HLC
9.30am – 10.00am	New Frontiers in Coordinated Care Introduction to the day's topic; update on USA : Accountable Care Organization's framework, pilot & demo programs <i>Professor Stephen M. Shortell, Distinguished Blue Cross Professor of Health Policy & Management, University of California, Berkeley (USA)</i>
10.00am – 10.15am	Break
10.15am – 11.30am	Creating a High Performing Integrated Care Delivery System 45 mins – lecture/presentation, 30 mins – Q&A <i>David Meates, Chief Executive Officer, Canterbury Health Authority (New Zealand)</i>
11.30am – 12.10pm	Delegate Presentations (2 persons)
12.10pm – 1.00pm	Lunch
1.00pm – 2.50pm	Patient Case Study – Patient sharing on Fragmented Care (20 mins) Small Group Case Study on Healthcare Flow Issues and Overcoming the Impediments (1 hr) Participant and Panel Feedback (30 mins) <i>Professor Stephen M. Shortell, Distinguished Blue Cross Professor of Health Policy & Management, University of California, Berkeley (USA)</i> <i>Dr Jason Cheah, Chief Executive Officer, Agency for Integrated Care (Singapore)</i> <i>David Meates, Chief Executive Officer, Canterbury Health Authority (New Zealand)</i>
2.50pm – 3.10pm	Break
3.10pm – 3.50pm	Panel on Forecasting and Addressing Global Workforce Shortages: Africa (forecasting), OECD (comparative data) (20 mins) Australia's Challenges and Approaches (delegate presentation) (20 mins) <i>Professor Richard M. Scheffler, Distinguished Professor of Health Economics & Public Policy, University of California, Berkeley (USA)</i> <i>Dr. Rosemary Aldrich, Director Medical Services, Calvary Mater Newcastle / Conjoint Associate Professor, University of Newcastle, NSW (Australia)</i>
3.50pm – 4.15pm	Participant Questions / Comments on Workforce Issues
4.15pm – 4.30pm	Comments on the day
4.30pm – 4.50pm	Singapore Street Food Presentation
4.50pm – 7.00pm	Exercise Break
7.00pm – 8.30pm	Dinner : Local Delights

Day 3 (Tuesday), 8 April 2014

Achieving Sustainability:

- **Universal Coverage Through Financing & Insurance Models**
- **Prioritization Through Health Technology Assessment**
- **Lessons from Public-Private Partnerships (PPPs)**

Facilitator: Professor Richard M. Scheffler

	Breakfast
8.45am – 9.00am	Opener & Recap
9.00am – 10.20am	<p>Panel on Alternative Financial and Insurance Models</p> <p>Financing Models in SE Asia including Subsidies and the Singapore Hybrid (30mins) Anthony Tan, Deputy Secretary (Policy), Ministry of Health (Singapore)</p> <p>Updates on the US Reforms: Financing and the Multipayor Model (20mins) Professor Richard Scheffler, Distinguished Professor of Health Economics & Public Policy, University of California, Berkeley (USA)</p> <p>Social Insurance – European Perspective and Comparison between the Swiss, Singapore and US models (30 mins) Dr Marcel Bilger, Assistant Professor - Health Services & Systems Research Program, Duke-NUS Graduate Medical School</p>
10.20am - 10.50am	Panel and Participant Discussion on Merits and Flaws of Various Approaches moderated by Anthony Tan
10.50am – 11.00am	Break
11.00am – Noon	<p>Small Group Discussions:</p> <ul style="list-style-type: none"> i. Key Learnings and What They Mean for Your Country's Financing / Insurance System ii. Share Aspects Which Work Well In Your Country
Noon – 1.15pm	Lunch
1.15pm – 2.30pm	<p>Leveraging Health Technology Assessment for better decision-making (eg. policy, procurement) (40 mins)</p> <p>Dr David Bruce Matchar, Professor and Director, Program in Health Services and Systems Research, Duke-NUS Graduate Medical School</p> <p>Q&A / Discussion on Prioritization Methods and Results: What Has Been Your Country's Experience? (30 mins)</p>
2.30pm – 2.45pm	Break
2.45pm – 5.00pm	<p>Lessons from Public Private Partnerships</p> <p>Recent Assessment of Australia and SE Asia PPPs – Success and Failure Factors (40 mins) Leo Oyama, Senior Manager, PricewaterhouseCoopers, Perth (Australia)</p> <p>Global PPP Trends and Implications for the Future (30 mins) Dirk Sommer, Senior Officer, International Finance Corporation, World Bank Group (Germany / USA)</p> <p>Q&A / Comments (15 mins)</p> <p>PPP Small Group Case Study on Success and Failure Factors (50 mins)</p>
5.00pm – 5.40pm	<p>Delegate Presentations</p> <p>2 persons</p>
5.40pm – 6.10pm	Participant Comments/Feedback & Closing Remarks
	<p>Exploration & Discovery</p> <p>Participants' Free Time</p>

Day 4 (Wednesday), 9 April 2014

- **Quality and Performance Management**
- **Field Trips: Performance in Action**

Facilitator: Professor Richard M. Scheffler

	Breakfast
8.45am – 9.00am	Opener & Recap
9.00am – 10.30am	Healthcare Quality & Performance Management (40 mins) Professor Stephen M. Shortell , <i>Distinguished Blue Cross Professor of Health Policy & Management, University of California, Berkeley (USA)</i> Break for group discussions (1 hr)
10.30am – 10.45am	Break
10.45am – 11.30am	Integrative Powers of Well-Designed IT Systems for Managing Quality Performance (30 mins) Bruce Liang , <i>Chief Information Officer, MOH Holdings (Singapore)</i> Q&A / Discussions (15 mins)
11.30am – 12.10pm	Delegate Presentations 2 persons
12.10pm – 1.00pm	Lunch (Bento Boxes)
1.00pm – 5.00pm	Field Trips Participants board bus at 1.00pm for Field Visit 2.00pm – 5.00pm a) Group 1: Ageing-in-place, population health & innovation in healthcare Field Visit to Khoo Teck Puat Hospital + Presentation Kwee Tiang Chew , <i>Chief Executive Officer, Khoo Teck Puat Hospital & Associate Professor Kenneth Mak</i> , <i>Chairman of Medical Board, Khoo Teck Puat Hospital</i> Group accompanied by Dr. Aymeric Lim b) Group 2: Integration of care – transition from hospital to community. Field Visit to Changi General Hospital (Eastern Health Alliance) + Presentation Dr Chien Earn Lee , <i>Chief Executive Officer, Changi General Hospital</i> Group accompanied by Dr. Tock Han Lim Afternoon Tea Break @ Khoo Teck Puat Hospital & Changi General Hospital
5.00pm – 6.00pm	Chartered bus back to Hotel (returned by 6.00pm)
7.00pm – 9.00pm	Reception, Group Photo, Gala Dinner and Graduation (for Part II GHLF participants)

Day 5 (Thursday), 10 April 2014**Innovative Healthcare Models & Values-Based Leadership**

Facilitator: Dr Jason Cheah

	Breakfast
8.45am – 9.00am	Opener & Recap
9.00am – 10.00am	Social Innovations for Health (20 mins) Associate Professor Audrey Chia , Associate Professor of Management and Organization, National University of Singapore Business School
	Innovation in Caring for Elderly in the Community (20 mins) Dr Emi Kiyota , President, Ibasho (Japan)
	Delivering Health Through Innovative Social Entrepreneurship (20 mins) Amit Jain , Director & President, Global Healthpoints (India)
10.00am – 10.30am	Interactive Panel Discussion / Group Discussions facilitated by Associate Professor Audrey Chia Discussion on the role of social entrepreneurs, venture philanthropists and other stakeholders in delivering health, especially in resource-poor areas. (20 mins)
10:30am – 10:40am	Break
10:40am – 11:00am	Delegate Presentation (1 person)
11.00am – 11.30am	Leadership's Role in Mentoring the Younger Generation in Pioneering Efforts and Community Services (30 mins) Prof Chen Chao Long , Director, Liver Transplant Program Superintendent, Chang Gung Memorial Hospital (Taiwan)
11.30am – 12.30pm	Challenges and Key Principles of Leadership: Leadership's Role in Strengthening Governance in Public Healthcare Institutions Dr Jim Rice , Project Director, Leadership Management & Governance, with Management Sciences for Health (USA)
12.30pm – 1.30pm	Lunch
1.30pm – 3.00pm	Challenges and Key Principles of Leadership (con't) Dr Jim Rice (USA) Group discussions / case studies of leadership and governance challenges / scandals in public healthcare
3.00pm – 3.10pm	Break
3.10pm – 4.00pm	Values-Based Leadership & Decision-Making (25 mins) Gerard Ee (Singapore) Structured Discussion / Q&A (25 mins)
4.00pm – 4.30pm	Leadership Decision Making- The Hard Truths : Reflections and Perspective from a Policy Maker Ching Yee Tan , Permanent Secretary (Health), Ministry of Health (Singapore)
4:30pm – 5:00pm	Feedback on Asia GHLF and discussion of London Session, October 13-17, 2014